



# PLEASE READ CAUTIONS

1. In rare instances, some rubber products may stain the tile's surface. Test by placing a single tile under rubber tires, chair bottoms, coasters etc. for 48 hours prior to installation.
2. Check all cartons to ensure they are the **same batch code**. Color variations may occur between batches.
3. Most chemicals will not stain. Pet urine may cause tile to yellow. Remove chemical spills as soon as possible. Petroleum products may cause tile to deteriorate if left unattended.
4. Remove the tiles from the cartons and spread them out on the floor where they can acclimate to room temperature 24 hours prior to installation. Failure to acclimate may cause tiles to buckle.
5. Tile will need to slide across sub-floor as it expands, if laying tile on a rough surfaces like plywood or rough concrete an underlay of .03mm (or thicker) plastic will allow the tile to slide as it expands.
6. Be sure to leave a 1/4" expansion gap around all edges in wall-to-wall installations.
7. Most non-slip vinyl wax or sealer will add to the ease of cleaning. We recommend Seal 365. Always test waxes or sealer before applying.
8. Warranty does not cover dirt or staining when used in garages, areas exposed to dyes, petroleum products, or similar applications. Seal 365 may be used over tile to prevent soiling and staining.
9. Never use bleach to clean tiles. Bleach will discolor vinyl tile. For cleaning or sterilizing, use 1/4 cup of vinegar in a gallon of water.
10. This tile is for Interior Use Only and must be installed between 60°F and 90°F temperatures.
11. Temperature changes of 40°F or more may cause the tile to buckle in areas not climate controlled.

## *Interlocking Luxury Vinyl Tile* ~ Ten Year Residential Warranty ~

Your purchase of the world's finest floating vinyl floor comes with the following warranty. It is written to validate your decision to select Luxury Vinyl Floor Tiles from the many choices available. This warranty will provide a lifetime of peace of mind and confidence that your new floor will provide years of outstanding service. "Ten Years" is defined as the length of time the original installation of the floor resides in the dwelling where the floor is installed. "Residential" is defined as a private purchaser single family dwelling or residence, not used for commercial purposes. Warranty is nontransferable.

**Guarantee that:**

1. This floor will not wear through from normal household foot traffic.
2. Tiles will be free of factory defects.
3. The tile will not permanently indent from normal household use.
4. The tile will not tear; the use of floor protectors are recommended.
5. The tile will lay flat without buckling or warping under normal household conditions.

If you have warranty questions or concerns, contact  
[sales@FloorServiceUSA.com](mailto:sales@FloorServiceUSA.com)  
 or 1-877-363-7831

**Exclusions:**

1. The tiles must be visually inspected prior to installation. If a defect is detected, please contact the manufacturer.
2. All installation instructions must be followed as detailed on the Installation Instruction Sheet.
3. Damage caused by natural disasters, including but not limited to earthquakes, hurricanes, etc. is not covered by this warranty.
4. We will not reimburse labor cost for initial installation or re-installation if the installation was done by the homeowner or unlicensed contractor.
5. We may reimburse labor cost for a defective floor if installed by a licensed contractor and homeowner can provide bona fide cost documentation.
6. All reimbursements are subject to prior approval by management and verification of purchase, physical inspection of the floor by our representative, and/or digital pictures submitted by the purchaser.
7. Staining, warranty does not cover tiles without application of Seal 365 or similar product.