

Bounce 2, Balanced, Baller, Restorative and Serenity Vinyl Rolls Technical Manual

Installation · Maintenance · Warranty

Manufactured in the U.S.A.

Revised on 16Jun2023 Supersedes all previous versions. Check website for updates

Installation

Job Site Conditions	2
Subfloors	2
Subfloor Preparation	2
Storage & Handling	3
Roll Installation	5
Heat Welding	6
Maintenance	
Floor Protection	6
Assignment of Cleaning and Maintenance	6
Cleaning Procedures	7
Cleaning Product Chart	8
Painting	8
Warranty	9



Installation

I. JOB SITE CONDITIONS

- 1. Installation should not begin until after all other trades are finished in the area. If the job requires other trades to work in the area after the installation of the floor, the floor should be protected with an appropriate cover.
- 2. Areas to receive flooring should be weather tight and maintained at a minimum uniform temperature of 65°F (18°C) for 48 hours before, during, and after the installation.

II. SUBFLOORS

1. Permitted subfloors include concrete, Portland-based patching and leveling materials, and wood.

NOTE: Gypsum-based patching and leveling compounds are not acceptable.

NOTE: The selected Portland-based patching and self-leveling materials must be moisture resistant and rated to withstand the RH moisture levels on the project.

- 2. Wood Subfloors Wood subfloors should be double constructed, rigid, and free from movement with a minimum of 18 inches of well-ventilated air space below.
- 3. Underlayments The preferred underlayment panel is American Plywood Association (APA) underlayment grade plywood, minimum thickness of 1/4-inch, with a fully sanded face.

NOTE: Particleboard, chipboard/OSB, Masonite and lauan are not considered to be suitable underlayments.

- 4. Concrete Floors Concrete shall have a minimum compressive strength of 3000 psi. New concrete slabs should cure for a minimum of 28 days before installation. Concrete must be fully cured and permanently dry.
- 5. Radiant Heat Ecore Class I / Class II Vinyl is not suitable for installation over radiant heat.

III. SUBFLOOR REQUIREMENTS AND PREPARATION

- 1. Subfloors shall be dry, clean, smooth, level, and structurally sound. They should be free of dust, solvent, paint, wax, oil, grease, asphalt, sealers, curing and hardening compounds, alkaline salts, old adhesive residue, and other extraneous materials, according to ASTM F710.
- 2. Subfloors should be smooth to prevent irregularities, roughness, or other defects from telegraphing through the new flooring. The surface should be flat to the equivalent of 3/16" (4.8 mm) in 10' (3.0 m).
- 3. Mechanically remove all traces of old adhesives, paint, or other debris by scraping, sanding, or scarifying the substrate. Do not use solvents. All high spots shall be ground level and low spots filled with a Portland-based patching compound.
- 4. All saw cuts (control joints), cracks, indentations, and other non-moving joints in the concrete must be filled with a Portland-based patching compound.
- 5. Expansion joints in the concrete are designed to allow for expansion and contraction of the concrete. If a floor covering is installed over an expansion joint, it will likely fail in that area. Use expansion joint covers designed for resilient flooring.
- 6. Always allow patching materials to dry thoroughly and install according to the manufacturer's instructions. Excessive moisture in patching material may cause bonding problems or a bubbling reaction with the adhesive.



HAZARDS:

SILICA WARNING – Concrete, floor patching compounds, toppings, and leveling compounds can contain free crystalline silica. Cutting, sawing, grinding, or drilling can produce respirable crystalline silica (particles 1-10 micrometers). Classified by OSHA as an IA carcinogen, respirable silica is known to cause silicosis and other respiratory diseases. Avoid actions that may cause dust to become airborne. Use local or general ventilation or provide protective equipment to reduce exposure to below the applicable exposure limits.

ASBESTOS WARNING – Resilient flooring, backing, lining felt, paint, or asphaltic "cutback" adhesives can contain asbestos fibers. Avoid actions that cause dust to become airborne. Do not sand, dry sweep, dry scrape, drill, saw, bead blast, or mechanically chip or pulverize. Regulations may require that the material be tested to determine the asbestos content. Consult the document "Recommended Work Practices for Removal of Existing Resilient Floor Coverings" available from the Resilient Floor Covering Institute.

LEAD WARNING – Certain paints can contain lead. Exposure to excessive amounts of lead dust presents a health hazard. Refer to applicable federal, state, and local laws and the publication "Lead Based Paint: Guidelines for Hazard Identification and Abatement in Public and Indian Housing" available from the United States Department of Housing and Urban Development.

- 7. Moisture must be measured using the RH Relative Humidity test method per the ASTM F2170 test standard. Moisture content should not exceed the allowable limit of the selected Ecore adhesive.
 - a. E-Grip III RH limit of 85% normally selected
 - b. E-Grip 95 RH limit of 95% higher RH applications
 - c. E-Grip 99 RH limit of 99% highest RH applications

If RH levels exceed the selected Ecore adhesive's RH limit, stop and correct situation.

- 8. In the event that a moisture mitigation system is required, it must conform to the ASTM F3010 Standard Practice for Two-Component Resin Based Membrane Forming Moisture Mitigation Systems for use Under Resilient Floor Coverings.
- 9. Perform pH tests on all concrete floors per ASTM F3441 Testing Concrete pH for Resilient Flooring. If greater than the allowable limit of the selected ECORE adhesive, neutralize prior to installation.
- 10. Adhesive bond tests should be conducted in several locations throughout the area. Glue down 3′ x 3′ test pieces of the flooring with the recommended adhesive and trowel. Allow to set for 72 hours before attempting to remove. A sufficient amount of force should be required to remove the flooring and, when removed, there should be adhesive residue on the subfloor and on the back of the test pieces.

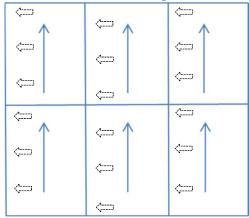
IV. MATERIAL STORAGE AND HANDLING

- 1. Material should be delivered to the job site in its original, unopened packaging with all labels intact.
- 2. Material must be stored in a climate-controlled environment not to exceed 85°F (30°C)
- 3. The material and adhesive must be acclimated at room temperature for a minimum of 48 hours before starting installation.
- 4. Note: Shipping pallets, cradles, banding, etc. are not intended for storage. After 7 days, remove material from shipping pallets, cradles, etc. Rolls of vinyl and vinyl laminated to rubber should be stored standing up. Storing vinyl rolls and vinyl fusion bonded-to-rubber rolls on their side will result in welting.
- 5. Inspect all materials for visual defects before beginning the installation. No labor claim will be honored on material installed with visual defects. Verify the material delivered is the correct style, color, and amount. Any discrepancies must be reported immediately before beginning installation.



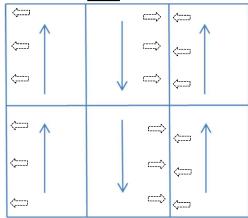
6. PLEASE NOTE: All <u>WOOD BOARD PATTERN</u> rolls should be unrolled and installed in the <u>SAME</u> direction to avoid pattern variations between the rolls.

Wood Board Pattern rolls go in same direction



- 7. PLEASE NOTE: Wood board pattern rolls have partial board widths on each side of the roll from the factory; factory edges are suitable for installation. If removal of these partial board widths is specified, material yield will be reduced on the job and should be taken into account when estimating.
- 8. Unroll all rolls and allow to relax overnight.
- 9. PLEASE NOTE: ALL <u>NON-WOOD PATTERN</u> rolls must be unrolled and installed in the <u>same</u> direction <u>within each consecutive run</u>. Adjacent rows must be laid in the opposite direction to avoid shade variations between the rolls.

Adjacent rows of Non-Wood Pattern Rolls go in OPPOSITE directions.



10. Unroll all rolls and allow to relax overnight.

NOTE: When handling or installing Class I & Class II Vinyl, special care should be taken not to sharply fold or crease the material. This can result in permanent visual damage to the PUR wear layer which is not covered under Ecore's product warranty.



V. INSTALLATION - ROLL MATERIAL

- 1. Make the assumption that the walls you are butting against are not straight or square. Using a chalk line, make a starting point for an edge of the flooring to follow. The chalk line should be set where the first seam will be located.
- 2. Lay the vinyl on the floor in a way that will use your cuts efficiently. Cut all rolls at the required length, including enough to run up the wall a couple inches.
- 3. If end seams are necessary, they should be staggered on the floor and overlapped approximately 2". End seams will be trimmed **after acclimation period** using a square to ensure they fit tightly without gaps.
- 4. After allowing proper acclimation and rough cuts are made, you may begin the installation.
- 5. Align the first edge to the chalk line.
 - Note: it is very important that the first seam is perfectly straight.
- 6. Position the second roll with appropriate overlap required to maintain board pattern consistency. After seams are trimmed, the edges should fit snug with no visual gaps. Care should be taken to not over compress the seam. Over compressed seams will cause peaking.
- 7. Repeat for each consecutive sheet necessary to complete the area or those rolls that will be installed that day.

INSTALLATION – Adhesive Application

- 1. After performing the above procedures, begin the application of the selected Ecore adhesive. Ecore adhesives **should not be mixed** and are specially formulated for use right out of the pail. Apply to the substrate using a 1/16" square- notched trowel.
- 2. Fold over the first drop along the wall (half the width of the roll). Rolls are 6 feet wide, so when roll is folded over this will leave an exposed area of substrate that is 3 feet wide.
- 3. Spread the adhesive, taking care not to spread more E-Grip III than can be covered with flooring within 30 minutes. The open time of the adhesive is 30–40 minutes at 70°F and 50% relative humidity.

NOTE: Temperature and humidity affect the open time of the adhesive. Temperatures above 70°F and/or relative humidity above 50% will cause the adhesive to set up more quickly. Temperatures below 70°F and/or relative humidity below 50% will cause the adhesive to set up more slowly. The installer should monitor the on-site conditions and adjust the open time accordingly.

NOTE: Do not allow adhesive to cure on your hands or the flooring. Cured adhesive is very difficult to remove and we strongly suggest wearing gloves! Immediately wipe off excess adhesive with a rag slightly dampened with mineral spirits or denatured alcohol. Follow with a rag dampened with water.

- 4. Lay the flooring into the wet adhesive. Do not allow the material to "flop" into place; this may cause air entrapment and bubbles beneath the flooring.
- 5. Immediately roll the floor with a 75–100 lb. roller to ensure proper adhesive transfer. Overlap each pass of the roller by 50% of the previous pass to ensure the floor is properly rolled. Roll the width first and then the length. Roll again within the first 60 minutes.
- 6. Fold over the second half of the first roll and half the width of the second roll. Spread the adhesive, roll the flooring, and repeat for each consecutive drop.
- 7. Continue process for each consecutive drop, always folding material back into wet adhesive bed.

NOTE: Never leave adhesive ridges or puddles. They will telegraph through the material.

- 8. Use **J-Type Hand Roller** on all seams after the entire floor has been rolled.
- 9. In some instances, it may be necessary to weigh down/ brick the seams until the adhesive develops a firm set.



10. Keep all foot traffic off the floor for a minimum of 24 hours, heavy loads for 48 hrs. and free from rolling loads for a minimum of 72 hours or risk causing permanent indentations or debonding in the uncured adhesive.

VI. INSTALLATION - Heat Welding

- 1. Groove seams in sheet flooring to 2/3 depth of vinyl, and heat weld with manufacturer's welding rod. All seams must be heat welded.
- 2. Complete first pass skive. Mozart skiving knife is recommended.
- 3. Let weld cool for 10 20 minutes and then complete final skive.

PLEASE NOTE: for Flash Cove and Sanitary Base information, please see the Ecore ADDENDUM FLASH COVING AND SANITARY BASE TECHNICAL MANUAL. It is an addendum Technical Manual for the installation of Flash Coving (only for Balanced, Restorative and Serenity Class I vinyl) and Sanitary Base (for all Class I vinyl).

It is intended to be used in conjunction with the Technical Manuals for the products above. Before installing the Flash Coving or the Sanitary Base, please read and understand the corresponding addendum FLASH COVING AND SANITARY BASE TECHNICAL MANUAL.

Maintenance

Floor Protection

It is the Specifier's responsibility to:

Mandate covering and protection of floor from damage and construction debris until construction is complete.

• Assign to the appropriate party responsibility for the initial cleaning of floor following published procedures.

Ecore recommends our environmentally friendly line of maintenance products, including E-Cleaner.

It is the General Contractor's responsibility to provide:

- A building or installation area that is fully enclosed from the elements, e.g., finished roof, windows, doors, etc.
- Temperature that is climate controlled with a minimum uniform temperature of 65° F for 48 hours prior to, during, and after the flooring installation, for acclimation of flooring materials.
- Protection for those areas of the flooring that are subject to direct sunlight through doors or windows by having the doors or windows covered for such time until the installation of the material is complete.
- Protection for flooring from damage and construction debris by using an appropriate floor covering until such time that the recommended initial cleaning may be performed.

NOTE: Rubber feet or rubber mats may cause permanent staining to vinyl surfaces. Ecore does not recommend that equipment with rubber feet or the use of rubber-backed mats on vinyl floors.

NOTE: Fit protective feet to table and chair legs to prevent scratching.



Cleaning Procedures

The Class I & Class II Vinyl incorporates a polyurethane reinforcement, which protects the floor covering by resisting soiling and scuffing. Combined with the superior closed surface finish, this enhanced protection allows the use of a polish-free maintenance regime. This protection ensures that the intensity of the maintenance and overall cleaning costs are significantly reduced.

INITIAL CONSTRUCTION CLEANING

- 1. Wait a minimum of 24-48 hours before conducting the initial cleaning.
- 2. Remove all loose debris, dust, and grit by sweeping or vacuuming.
- 3. Ensure that all traces of adhesive are removed from the surface of floor using a clean white cloth dampened with mineral spirits or denatured alcohol.
- 4. Damp mop with a microfiber mop or scrub with a red scrubbing pad or soft nylon brush, using Ecore's neutral pH E-Cleaner diluted to 10 oz. E-Cleaner per gallon cool water.

ROUTINE MAINTENANCE

- 1. Mop, sweep or vacuum to remove dust and loose dirt.
- 2. If required, spot mop to remove stubborn marks with E-Cleaner diluted to 3 oz. E-Cleaner per gallon cool water.

NOTE: Use entryway systems/ non-staining walk off mats to reduce dirt, sand, grit, etc. from being tracked onto the floor, to protect the floor and in turn, reduce maintenance.

- 3. Damp mop with Ecore's neutral pH E-Cleaner diluted to 3 oz. E-Cleaner per gallon cool water on a regular basis as required.
- 4. As necessary, wet scrub with a red scrubbing pad or soft nylon brush to prevent accumulation of soil build up.

PERIODICALLY

- 1. Assess the appearance of the floor. If the floor has dirt build—up, mop, sweep or vacuum to remove dust and loose dirt.
- 2. Use a low-speed scrubber (175-300) fitted with a Red cleaning pad, using E-Cleaner diluted to 10 oz. E-Cleaner per gallon cool water or E-Strip diluted to 16 oz. E-Strip per gallon cool water, as appropriate. **DO NOT FLOOD FLOOR**.
- 3. Rinse thoroughly and allow to dry.
- 4. If required, dry buff dry buff with a 1000 rpm plus rotary machine fitted with a white pad.

NOTE:

- a. The maintenance regime requires the installation of an effective barrier matting system.
- b. Fit protective feet to table and chair leas to prevent scratching.

REGULAR CLEANING IS MORE BENEFICIAL AND COST-EFFECTIVE THAN OCCASIONAL HEAVY CLEANING.



Product Cleaning Chart

Step	Green Products	Dilution	Diluted Coverage	Pads & Brushes
Initial Cleaning	E-Cleaner	10 oz / gal water	2,000 sq. ft /gal	Microfiber mop
Routine Cleaning	E-Cleaner	2-4 oz / gal water	6,000 sq. ft /gal	Microfiber mop, Soft Nylon Brush or 3M 5100 Red Pad or equal
Periodic / Heavy Soil as required	E-Cleaner E-Strip	10 oz / gal water 16 oz / gal water	2,000 sq. ft /gal 1,000 sq. ft / gal	Microfiber mop, Soft Nylon Brush or 3M 5100 Red Pad or equal

Painting Ecore Class I & Class II Vinyl

Paint for our Class I & Class II Vinyl is available from Endura Paint and sold through Can Am Coatings, who both sells the paint and supports it technically. As we don't sell the paint, support it technically or warranty the paint in any way, please work directly with Can Am:

Tom Whitelock
Can Am Coatings
466 Vernon Way
El Cajon, CA 92020
tom@canamcoatings.com

O) 619 937 0430

F) 619 444 0394

C) 619 876 3657



Warranty

Ecore guarantees our Class I & Class II Vinyl products to be free from defects in workmanship and materials affecting wearing properties, and to meet all published Class I & Class II Vinyl specifications at time of manufacturing, provided that the product has been installed in accordance with the installation instructions issued by us. These warranties only apply to the original purchaser.

Please see the Ecore Warranty Guide for length specifics.

Any defect must be notified to us in writing, and we reserve the right to inspect and investigate any alleged defect. If after this investigation we consider the material to be defective, at the discretion of Ecore, the sole remedy against the seller will be to repair, to replace, or to issue a credit not exceeding the selling price of the defective goods. If product is no longer available, Ecore reserves the right to substitute similar product of equal value and/or quality.

This warranty does not cover defects arising from any of the following:

- 1. Excessive Moisture
- 2. Chemical Reaction
- 3. Corrosion
- 4. Extremes in temperature
- 5. Abnormal usage above which the product is specified.
- 6. Wear from chairs or other furniture without proper floor protectors
- 7. Indentations, scratches, or surface damage caused by improper maintenance, misuse, negligence, spike heeled shoes, pebbles, sand, or other abrasive materials.
- 8. Sub-floor irregularities causing premature wear.
- 9. Dissatisfaction due to improper installation and/or maintenance
- 10. Labor on material installed with obvious defects.
- 11. Labor costs on repair or replacement material
- 12. Any discoloration or bond failure as a result of unapproved adhesives or improper substrate preparation
- 13. Staining or discoloration caused by rubber feet, rubber castors, rubber-backed mats, etc.
- 14. Damage resulting from unapproved floor care products.
- 15. Purchase of "seconds," "remnants," or other (non-first quality) flooring materials are not covered under this warranty.

These warranties are in lieu of any other warranty expressed or implied. Ecore shall not be liable for any incidental or consequential damages which may result from a defect. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. These warranties give you specific rights, and you may also have rights which may vary from state to state. To know what your legal rights are in your state, consult your local or state Consumer Affairs Office or your State Attorney General. For complete and latest warranty information, please see www.ecoreintl.com.