

20 Year Warranty

You Stand On It, We Stand Behind It!

20 Year Manufacturer Warranty

Only WellnessMats offers the most comprehensive, "Best in Class", 20-Year Manufacturer's Warranty. With our extensive and proven track record in many commercial environments, WellnessMats can confidently stand behind this guarantee. As the manufacturer located in the United States, we do comply with all stringent U.S. regulations. With our proprietary "Advanced Polyurethane Technology" (APT), WellnessMats are free of Formaldehyde, Heavy Metals, PVC's, Latex, Plasticizers, Phthalate, or any other fillers. When used in a residential setting, this allows us to warrant every WellnessMat against any defects in materials and workmanship for 20 years, with great pride.

As a part of the 20-Year Manufacturer's Warranty, WellnessMats also includes a 7-Year Performance Warranty, which specifically calls out:

Remain Unmatched in Comfort - WellnessMats provide the optimum in comfort and relief. The ¾" Advanced Polyurethane Technology (APT) composite, effectively suspends body weight, thus reducing impact on the back, legs, and feet, while encouraging proprioception (rebalancing). This exclusive advantage results in unmatched and consistent comfort.

Always Lie Flat - The 20 degree, gradually beveled edges of a WellnessMat will never roll up, which prevents dangerous trip hazards. Distinctive to WellnessMats, our APT includes 100% memory properties, meaning the mat is cured flat and will always remain flat.

Never Delaminate - The unique one piece construction of the WellnessMat eliminates the need for glues or toxic bonding agents that often break down in time. Our mats will never separate, bubble up, ripple, or tear as a result of broken down glues.

Never Compress - WellnessMats have an unprecedented immediate recovery (bounce back) and are guaranteed to never lose their form. The one-piece APT polyurethane construction will not compress (squish down) creating dangerous high and low spots or lose resiliency. This results in consistent comfort, even where the most frequent standing occurs.

Products, Benefits and Care

Replacement Coverage - If a WellnessMat is found to be defective as per the warranty, a full replacement mat or allowance toward another mat will be offered. WellnessMats reserves the right to determine if a mat is considered warranted, normal wear and tear, or other.

Accidental Replacement Coverage - Every WellnessMat comes with an Accidental Replacement Allowance. If your mat has been accidentally damaged and not covered under the 20-Year Manufacturer's Warranty, a replacement allowance will be available towards the cost of a new WellnessMat. Contact your Retailer or WellnessMats Customer Service Department for more information.

Maintenance and Cleaning - Designed to provide comfort and well-being, WellnessMats require little to no special care. Most spills can easily be cleaned with warm water and a towel or mop. For more difficult stains, mild soap and water are recommended. It can be spot cleaned, swept, or stick vacuumed (non-brushrolled) as needed. WellnessMats recommends that you always test our products with any chemicals to be used. A free test sample is available upon request.

Product Overview and Guidelines - With over 20 years of experience producing polyurethane products, WellnessMats are manufactured with the highest standards possible. Many of the Collections feature our exclusive "Dye and Wash" finishes. Each of these mats are hand washed, which makes no two mats exactly the same. While very similar, a slight variance between mats of the same dye may occur. With normal wear, these finishes may fade over time. WellnessMats are sealed on both top and bottom, making them water resistant. It is important that care is taken to ensure a floor is completely dry before a WellnessMat is put in place. To help prevent mat movement, periodically clean the bottom of your WellnessMat. Any floor cover may create color differentials to the floor when exposed to elements such as sunlight, humidity, and other environmental conditions. To help prevent any floor color variances, it is recommended that you lift and clean under your WellnessMat every two weeks. Although extremely rare, our company research has discovered that some types of flooring that contain raw materials such as linseed oil may have a tendency to slightly discolor when covered. Similar results may occur with floors that may be sealed with non-urethane based sealers. WellnessMats, LLC is not responsible for any reaction between our products and floors. It is our recommendation that customers contact their floor supplier to learn more about their finish, or request a sample mat for testing. Wearing small heeled shoes on WellnessMats is discouraged, and while unusual, may leave indentation marks or punctures. For more warranty information, please visit www.wellnessmats.com.

Customer Service - We at WellnessMats strive to exceed your every expectation and want to ensure that you are 100% satisfied with your purchase. If for any reason you are not completely satisfied, please contact us at customerservice@wellnessmats.com or 800-981-4979. Enjoy your WellnessMats for many years to come!



WELLNESSmats[®]
A Healthy Way of Life

