



Solution Dyed BCF Olefin Fiber Warranty

Salisbury 20/26, Static 20/26, Renew, Scenic Route, Vintage Classics

Pentz™ Commercial Flooring Solutions (Pentz) extends certain fiber warranties which cover products manufactured with Solution Dyed BCF Olefin. These warranties protect the original purchaser against performance deficiencies in specific categories. The length of time covered by the warranty listed below is for the useful life of the carpet, provided that (1) the carpet is installed in accordance with the Pentz carpet installation instructions and (2) the carpet is maintained in accordance with the Pentz carpet maintenance instructions.

10 Year Wear Warranty

Pentz™ Commercial Flooring Solutions (Pentz) warrants for ten years, from the time of the initial installation, that our carpet will retain at least 90% of its pile fiber content when properly installed over a residential carpet cushion in an owner occupied single-family residence. Abrasive wear means fiber-loss from the carpet through normal foot traffic, not from crushing, matting or flattening of the carpet pile in any area, or from staining, soiling, fading, or other changes in carpet appearance. This warranty applies to the original purchaser and is not transferable. If testing shows the carpet has lost more than 10% of its pile fiber, we will replace the affected area excluding installation. Carpets installed outdoors, on stairs, in bathrooms, kitchens, or in areas subject to other than normal shoe traffic are not covered by this warranty.

Should our Solution Dyed BCF Olefin product fail to perform as warranted above, Pentz will resolve the deficiency at its discretion by one or more of the following methods at no charge for materials, freight, and labor: A) repair the affected areas, B) replace the affected area with comparable product or C) refund the full purchase price of the product in affected area. If carpet is to be replaced, areas must be cleared at the customer's expense of all equipment, furnishing, partitions, and similar materials that may have been installed or placed over the carpet subsequent to completion of the original installation. In the event replacement is to be made for carpet that is not a current product manufactured by Pentz, replacement will be a comparable style from the current product line.

Exclusions

This warranty does not cover any disfigurement or damage caused by the following factors or equipment:

1. Unsatisfactory transit or improper storage.
2. Abnormal or improper use, such as athletic surfaces, outdoor installation, installation on stairs, or use other than a conventional floor covering.
3. Placing excessively heavy equipment on carpet.
4. Tears, burns, pulls, and cuts, damage due to abusive treatment.
5. Improper cleaning agents, methods, or general soiling.
6. Failure to follow the Pentz™ published installation guidelines or improper installation.
7. Athletic equipment such as roller blades, ski boots, or spiked athletic shoes, other than spikeless golf shoes.
8. Accidental flooding and acts of God.