



Lifetime Backing Warranty

IncStores extends certain warranties that cover the backing performance of our textile composite flooring modules. These warranties protect the original purchaser against performance deficiencies in specific categories. The length of time covered by each warranty listed below is for the useful life of the flooring, provided that (1) is installed using the full spread adhesive and other guidelines described in the IncStores Installation Instructions, and (2) is maintained in accordance with the IncStores Installation Instructions.

Note: The use of Adhesive is required.

Warranties

The following lifetime warranties apply for our textile composite flooring:

Edge Ravel: Under normal use will not fail to perform due to edge ravel.

Delamination: Under normal use, our tiles will not fail to perform due to the delamination of the composite backing. Although not required, IncStores strongly recommends the use of hard surface chair pads/mats under chairs with rolling casters to preserve appearance and to prevent accelerated wear. The use of chair pads/mats with spikes will void all warranties.

Dimensional Stability: Under normal use and atmospheric conditions, our tiles will remain dimensionally stable and will not shrink, grow, cup, or dome.

Should our product fail to perform as warranted above, IncStores will resolve the deficiency at its discretion by one or more of the following methods at no charge for materials, freight, and labor:

A) repair the affected area, B) replace the affected area with comparable product, or C) refund the full purchase price of the product in affected area. If our tile is to be replaced, areas must be cleared at the customer's expense of all equipment, furnishings, partitions, and similar materials that may have been placed over the tiles subsequent to completion of the original installation. In the event replacement is to be made for our tile that is not a current product manufactured by IncStores replacement will be made with a comparable style from the current product line.

Exclusions

This warranty does not cover any disfigurement or damage caused by the following factors or equipment:

1. Failure to use Adhesive and failure to apply at recommended spread rate.
2. Unsatisfactory transit or improper storage.
3. Abnormal or improper use, such as athletic surfaces, outdoor installation or use other than a conventional floor covering.
4. Placing excessively heavy equipment on textile composite flooring.
5. Tears, burns, pulls, and cuts.
6. Improper cleaning agents, methods, or general soiling.
7. Failure to follow IncStores published installation guidelines or improper installation.
8. Athletic equipment such as roller blades, ski boots, or metallic spiked athletic shoes of any kind.
9. Accidental flooding and acts of God.

Note: Due to the visual characteristics of modular products – pattern repeats, pattern run-off, and seams will appear more noticeable. Such visual characteristics do not constitute a manufacturing defect, and as such, should be considered when selecting our modular and its installation.